

Great-West's technology offers unprecedented convenience

Great-West Life gives you and your plan members more choices than ever before with convenient technology and easy access to benefits information.

GroupNet™ for Apple Watch

Our newest technology solution for plan members to access their benefits information. They can use *GroupNet for Apple Watch* to:

- Check coverage balances and claims history
- View card information including: member ID, Drug, and Travel Assistance
- Locate the nearest provider who has access to *Provider eClaims*, through the built-in GPS mapping tool.



GroupNet for Plan Members

Access to group benefits information is easy with *Great-West's GroupNet for Plan Members*. Your plan members can register once and connect to secure, user-friendly services. They can:

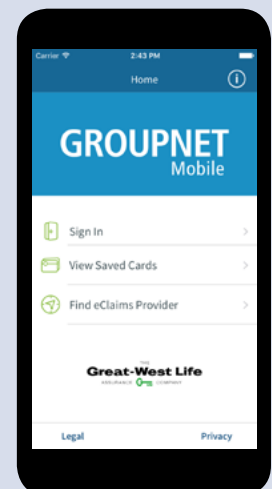
- Submit many of their claims online
- Sign up for direct deposit of claim payments
- View card information, including member ID, Drug and Travel Assistance
- Search drugs by name or drug identification number to find out if they're covered and at what percentage*
- Visit our *Health & Wellness Site* for credible information and interactive tools to help make informed decisions.

GroupNet Mobile

This free mobile app lets plan members use their device to:

- Register for *GroupNet*, set claims notifications and submit claims online
- Access information about their benefits, coverage balances, claims and more
- View card information including: member ID, Drug, and Travel Assistance
- Locate the nearest provider who has access to *Provider eClaims*, through a built-in GPS mapping tool
- Search drugs by name or identification number (DIN) to find out if they're covered and at what percentage*
- Access a library of drug information to learn about interactions, possible side effects and more.

*Only available for plan designs that include the pay-direct drug feature.



Provider eClaims: faster, greener and convenient

Provider eClaims offers on-the-spot claims submission at approved providers, including chiropractors, physiotherapists, opticians and more.

There are more than 31,000 healthcare providers signed up for Provider eClaims across Canada. To find out if their providers are registered, plan members can check out the provider listing on *GroupNet for Plan Members*, or *GroupNet Mobile*.

Electronic healthcare spending accounts

Health SolutionsPlus is our innovative approach to healthcare spending accounts. It provides plan members with a Visa payment card to pay for claims at approved providers. It provides plan sponsors the opportunity to control costs, while giving plan members the choice of how and where they spend their healthcare dollars.

Auto-adjudication means your plan members get reimbursed quickly and accurately

Our auto-adjudication rates for Provider eClaims and Member eClaims average 87% of all claims submitted. When a claim is submitted, our systems process a sophisticated series of checks, including the plan's benefit payment rules, maximums, deductibles, coinsurance and more. It's fast and convenient.

Enhanced security

Our eClaims solutions offer convenience and flexibility. Tools are built-in, and include state-of-the-art controls to prevent and detect fraud and plan misuse. Only approved providers can use provider eClaims, and our *Health SolutionsPlus* card only works for eligible expenses. Claims submitted through *GroupNet for Plan Members* are subject to random audits to ensure greater security.

ProspectsPlus

Great-West's free and easy-to-use benchmarking reports provide valuable plan design information and comparisons you can use to ensure your plan design is cost-effective and attractive to employees.

Text messaging

Your plan members can get instant access to their benefit details with *GroupNet Text*! They can sign up on *GroupNet for Plan Members* under the *Your Profile* tab.

Try it out!

Text *Maxchiro* to 204-289-1667 and you'll receive information on your chiropractic benefit coverage. For a complete list of key words, text *Help*. For a description of the type of information a key word provides, text *Help* and the keyword.

While plan members are in the *Your Profile* tab, they can also sign up to receive texts from Great-West that advise when their claims have been processed.



DrugHub

A virtual medicine cabinet in your pocket, DrugHub is an iPhone app available to Canadians for download.

- Search thousands of medications – review instructions, interactions, side effects and more.
- Set reminders for you and your family to take medications on schedule - know when you're running low and when to order refills.



Great-West is committed to bringing you and your plan members the most convenient and secure combination of technology and service in Canadian group benefits.

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Great-West Life is committed to reducing its carbon footprint. Every year we're reducing paper use and implementing efficiencies for a better impact on the environment.