

Event Details Curriculum:

10 Sessions: Integrating your Vision/Mission/Values into business operations

3hrs each > Behavioural Interviewing Skills

Proposed Dates: >> HR Lessons for Managers

Oct 21, Nov 10, Dec 2, > Coaching for Results
Jan 20, Feb 17, Mar 9,

April 6, May 4, June 8, **Giving and Receiving Feedback** July 6

Series Format:

Skilled Facilitator

> Performance Management & Progressive Discipline

Subject Matter Expert > Running Effective Meetings

Applied Learning

Leveraging Behavioural Styles in the Workplace

Holding People Accountable

> Your Role in Elevating the Customer Experience

Peer Networking

TPD Vancouver, 12th Floor 595 Howe Street, Vancouver

Cost: \$2497 + GST

Registration: elena.smith@tpd.com

Questions: Call Elena Smith on 604-685-3530

Seating is limited! Registration closes Oct 7th

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